

# Phonak CROS Order Form

## Step 1: Patient Information

Last Name: \_\_\_\_\_  
 First Name: \_\_\_\_\_  
 Age: \_\_\_\_\_ Gender: \_\_\_\_\_  
 Third Party Patient Number: \_\_\_\_\_  
 Audiogram (Required for AOV):  

	HZ	250	500	1K	2K	3K	4K
Left:	AC						
Right:	AC						

## Step 2: Customer Information


Ship To Acct Number: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Bill To Acct Number: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Purchase Order Number: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_

## Step 3: Warranty and Rush Options

2<sup>nd</sup> year\*     3<sup>rd</sup> year     24-hour Service (\$49.95) Phone: \_\_\_\_\_  
 \*(CROS transmitter, Phonak Cassia, Audéo S SMART III, Audéo YES III, Naída S III and Naída S CRT III come with a standard 1 year warranty)

**Phonak CROS System = Phonak CROS Transmitter on the unaidable ear and any Spice+ Wireless hearing instrument on the better ear**

## Step 4: Transmitter Selection (unaidable ear) – please check your choices

Side	Form Factor	Retention
L or R		<input type="checkbox"/> Universal wire (included) <input type="checkbox"/> Slim Tube <input type="checkbox"/> CROSTip (impression required)
<input type="checkbox"/> <input type="checkbox"/>	<b>BTE</b>	Select Color: _____    Select Wire/Tube length (0-3) _____
<i>Available Colors: Beach Beige, Mocha Taupe, Chocolate Brown, Midnight Black, Mid Cloud Gray, Ocean Blue, Silver Shadow</i>		
<input type="checkbox"/> <input type="checkbox"/>	<b>ITE – Open Ear*</b>	 <b>Open Ear Style</b> CROS Custom – 312 battery, Omni with Push Button. Choose Custom color and product options in step 6 on reverse.
<input type="checkbox"/> <input type="checkbox"/>	<b>ITE – Canal/HS</b>	
<input type="checkbox"/> <input type="checkbox"/>	<b>ITE – FS</b>	

\*Default is Open Ear Style

## Step 5: Hearing Instrument Selection (better ear) – please check your choices

Select if you already have a Spice+ Wireless hearing instrument for this CROS system.

RIC Choices:

BTE Choices:

Side	Instrument Type	Technology Level			Power Level			Side	Instrument Type	Technology Level			Power Level				
		IX	V	III	M	P	SP			L or R	IX	V	III	microM	M H2O	microP	SP
<input type="checkbox"/> <input type="checkbox"/>	Naída S CRT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	Naída S	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	--	--	--	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> <input type="checkbox"/>	Audéo S SMART	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	Nios S	--	<input type="checkbox"/>	<input type="checkbox"/>	--	<input type="checkbox"/>	--	--	--
<input type="checkbox"/> <input type="checkbox"/>	Audéo S YES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	Ambra	--	--	--	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	--
Select Color: _____    Select Receiver Length (0-3): _____								<input type="checkbox"/> <input type="checkbox"/>	Solana	--	--	--	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	--
Select Color: _____    Select Tube Length (0-3): _____								<input type="checkbox"/> <input type="checkbox"/>	Cassia	--	--	--	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	--

ITE Choices:

Side	Instrument Type	Power Level				Shell		
		M	P	SP	UP	ITC	HS	FS
<input type="checkbox"/> <input type="checkbox"/>	Ambra	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> <input type="checkbox"/>	Solana	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> <input type="checkbox"/>	Cassia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

SMART Colors: Beach Beige, Mocha Taupe, Chocolate Brown, Midnight Black, Dark Cliff Gray, Glacier Ice Gray, Silver Shadow, Ocean Blue, Olive Green, Chili Red

YES Colors: Beige, Taupe, Blue Jeans, Royal Velvet, Pinot Noir, Green with Envy, Pure Passion, Back in Black, Lunar Eclipse, Precious Metal, Antique Mahogany, Flower Power, Creme Brulee, Fiery Temper, Raku Glaze, Classic Caddy, Snow Blade.

Ambra/Solana/Cassia/Naída S CRT/Nios S Colors: Beige, Mocha Taupe, Chocolate, Black, Dark Cliff Gray, Mid Cloud Gray, Glacier Ice Gray, Palladium Black, Ocean Blue, Olive Green, Chili Red, Light Pink, Light Blue, Pure Transparent, Purple Transparent, Safari Stripes, Savannah Beauty

Naída S Colors: Beige, Taupe, Brown, Black, High Tech Gray, Gray, Light Gray, Palladium Black, Blue Moon, Light Pink, Light Blue, Pure Transparent, Purple Transparent, Blue Transparent, Red Transparent, Safari Stripes, Savannah Beauty, Blonde, Chestnut Brown

1-Additional shell styles available upon request.

## Step 6: Custom Transmitter and Hearing Instrument Options

### Hearing Instrument Defaults:

- Memory Switch
- Volume Control
- T-coil
- EasyPhone

### Custom Transmitter Defaults:

- Memory Switch

\*Any changes to defaults should be noted in "Step 8: Special Instructions"

### Shell Options:

- L R Canal Bell
- Canal Lock
- No Helix

### Faceplate Color:

- L R Pink (standard)
- Cocoa
- Tan
- Brown
- Transparent

### Shell Color:

- L R Pink (standard)
- Cocoa
- Tan
- Brown
- Transparent
- Red
- Blue
- White
- Go Green
- Lavender
- Lt. Pink
- Lt. Blue
- Sunflower
- Purple Haze
- Licorice

### Venting:

- L R AOV (Standard; Audiogram required)
- 2.0 mm SAV
- 2.5 mm SAV
- 3.0 mm SAV
- Customized Large Vent (Standard on transmitter)
- Semi-IROS
- Sculptured-IROS
- Pressure Vent
- No Vent

### Wax Prevention:

- L R WaxTrap (N/A with other options)
- Extended Rec. Tube
- Spring Wax Guard
- SmartGuard (N/A on SP)
- No wax prevention

### Other Options:

- L R Removal Line
- Removal Notch
- Raised VC

## Step 7: Custom Hearing Instrument Preferences

If necessary, may we change the following:

- Yes No Venting
- Drop VC to keep Shell Type
- User Control Side
- Change from SP to P or P to M
- Build to fit components

Please Call

Yes No

Wax Prevention 2<sup>nd</sup> choice:

## Step 8: Special Instructions

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## Custom EarPiece Selection

Tube/Receiver	Side		Shell Style		Material		Tube/xReceiver Length							
	L	R	SlimTip	cShell	Hard	Soft	L			R				
xS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0	1	2	3	0	1	2	3
xP	<input type="checkbox"/>	<input type="checkbox"/>	na	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0	1	2	3	0	1	2	3
xSP (Audéo S only)	<input type="checkbox"/>	<input type="checkbox"/>	na	<input type="checkbox"/>	<input type="checkbox"/>	na	0	1	2	3	0	1	2	3
xSP plus (Naida S CRT only)	<input type="checkbox"/>	<input type="checkbox"/>	na	<input type="checkbox"/>	<input type="checkbox"/>	na	0	1	2	3	0	1	2	3
SlimTube	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	na	<input type="checkbox"/>	<input type="checkbox"/>	0	1	2	3	0	1	2	3

## Accessory Selection (if desired)

### All-in-One (Available Dec. 2011)

- ComPilot
- ComPilot/TVLink S Bundle

### Streamer

- iCom
- iCom/TVLink Bundle

### Remotes

- PilotOne
- myPilot

## EarPiece Options

### Shell Options:

- L R Canal Lock (Hard Only)
- Extra Retention

### Faceplate Color: cShell Hard Only

- L R Pink (cShell soft color)
- Cocoa
- Tan
- Brown
- Transparent

### Shell Color: Hard Only

- L R Pink (cShell soft color)
- Cocoa
- Tan
- Brown
- Transparent (SlimTip soft color)
- Red
- Blue
- White
- Go Green
- Lavender
- Lt. Pink
- Lt. Blue
- Sunflower
- Purple Haze
- Licorice

### Venting:

- L R AOV (audiogram required; cShell standard)
- Pressure Vent
- 2.0 mm SAV
- 2.5 mm SAV
- 3.0 mm SAV
- Customized Large Vent
- Cavity Vent
- Semi-IROS
- Sculptured IROS
- No Vent

### Wax Prevention:

- SlimTip extra retention and cShell only*
- L R WaxTrap (N/A with other options)
  - Extended Rec. Tube
  - Spring Wax Guard
  - Do not add wax protection
  - SmartGuard (xS only)

### Other:

- L R Removal Line (SlimTip standard)
- No Removal Line

## Preferences

If necessary, may we change the following:

- Yes No xSP to xP OR xP to xS if audiogram permits
- cShell xSP can be built as half shell if required