# Phonak Target 7.2

## Phonak Target/ALPS User Guide

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This guide contains details on using Phonak Target/ALPS available in Phonak Target fitting software. Phonak Target/ALPS allows you to enter data via Phonak Target directly into ALPS. This one step process avoids duplicate entry and allows you to manage all relevant Lyric fitting and subscription information in an easy way.

To use Phonak Target/ALPS, the computer you are using for fitting must have an internet connection.

For every Lyric fitting, Phonak Target will automatically connect you to ALPS. A wizard will guide you through all the necessary steps to complete a successful lyric fitting. Please note that the Lyric device activation code must be entered the first time Phonak Target is launched.

More information is also be available under Web Help.

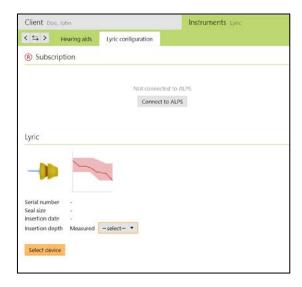
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#### Create a new client in Phonak Target

To create a new client in Phonak Target:

- 1. Click on [Instruments] and select Lyric devices in [Hearing aids]
- 2. Click on [Lyric configuration] and click on [Select device] to open the Phonak Target/ALPS wizard.



The ALPS button indicates your current connection status:

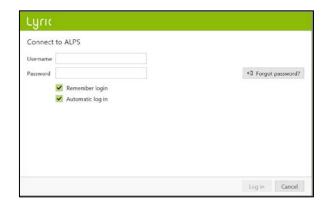
- Green connected
- Black disconnected

To connect into ALPS, enter your user name and password to log into your Lyric account.

We strongly recommend that you select the [Automatic login] function. This time-saving feature enables you to remain logged into ALPS without the need to reenter your credentials. That only applies if you're not working on a shared workstation.

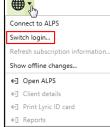
In case you have forgotten your password, click on the link [forgot password] and change it in <u>www.phonakpro.com</u> directly.

You will be asked to [Add new client to your ALPS account]. Your account information is shown on this screen, that is very helpful for providers working with multiple logins.



∰ •

## Client has no Lyric ID assigned in Phonak Target Account 0020035121 LYRIC PORTAL - TARGET TEAM Add new client to your ALPS account Access existing client in your ALPS account Access existing client in a different ALPS account (Tourist case)



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In case you don't intend to login with the last login shown, choose [Switch login] under the ALPS button and login with another username. You can now see the client's first and last name, date of birth and gender as entered in Phonak Target.

The additional information (date of birth and gender) is optional. You can uncheck [Submit additional information] if you do not wish to transmit this data.

For new clients, you are then asked to confirm that the client understands and gave consent that his/her data will be transferred to Sonova for processing. If the box is not ticked, the fitting cannot continue.

To select the appropriate Lyric device, choose the measured seal size and pick the first device in the list as it is the closest to expire.

Please note that expired devices can no longer be fit. To return an expired device, use the [device return process] in ALPS, select the serial number and the reason for device return as "expired" and send it back to Phonak.

Select the measured insertion depth.

Choose the subscription duration you want to create for your client. Make sure to click the check box, in case the customer is using Lyric for the treatment of tinnitus.

 _		

(B) Select Lyric device from consignment stock

Serial#	Model	Seal size M 🔻	Insert by
1406NY0JR	Lyric3	м	08.05.2015
1406NY0JV	Lyric3	м	08.05.2015
1406NY0JP	Lyric3	м	08.05.2015
1406NY0JT	Lyric3	м	08.05.2015
1406NY0K0	Lyric3	м	08.05.2015
1406NY0JX	Lyric3	м	08.05.2015
1406NY0JW	Lyric3	м	08.05.2015
1406NY0JN	Lyric3	м	08.05.2015
1406NY0JG	Lyric3	м	08.05.2015
1406NY0JE	Lyric3	м	08.05.2015
140680010	Color I		10.05.2045

Lyric	
Select measured insertion depth  Initial device insertion for this ear.	
-select- ▼ 3 mm 4 mm 5 mm 6 mm	
7 mm 8 mm 9 mm 10 mm	
11 mm 12 mm 13 mm	
14 mm 15 mm	Continue Cancel

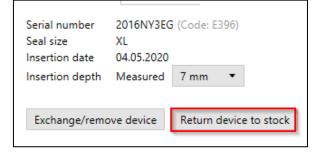
<b>Lyrıc</b> ® Select a sul	oscription			
Subscription type	1-year subscription			
Payment type	Yearly upfront	•		
Start date	11.11.2019			
Lync is used to	r tinnitus treatment			

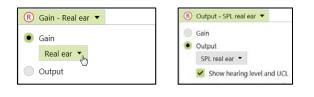


Phonak Target confirms the device selection. You can get [More information] about the subscription in this window or choose [Close]. For binaural fittings, you are asked to [Proceed with other side] which leads you directly to selecting another device from your consignment stock.

P)







INSERTION DEPTH Achieved 12 mm	Insertion depth validation
VOLUME DOWN	The achieved insertion depth is bigger than the measured insertion depth.
-2 •	→ Lyric configuration

Below the start and end date of the subscription and actual days remaining to the trial end date are shown.

It is now possible to extend a trial once for an amount of 10 days. The new end date will then be shown in Target/ALPS.

In case a wrong serial number has been chosen, it can be returned to the stock by clicking "return device to stock".

You have the possibility to choose between Gain (Real ear and Coupler 0.4cc) and Output display (SPL real ear and coupler 0.4cc) when fitting Lyric. Click on the [Output] menu to select your desired output curve display. When selecting the output curve display, you may also choose to show or hide the hearing level and UCL.

In the event the achieved insertion depth varies from the measured one, both values can be entered in [Fitting]. A warning will be shown if the achieved insertion depth is higher than the measured one. By clicking [Save to database] at the end of the session, your fitting data will be synchronized with ALPS.

Close session	
Choose the items you would like to save	
Save to database	
Enter optional session note	
	Save Cancel

In case you need to have more notes stored around the patient, fill them in on the new notes section.

A new note can be added and Target allows a "remind me again in next session" function.

All note are then visible under [Client, Notes].

The following reports can be printed from the Print menu:

For Professional:

- Fitting Report
- Lyric Datasheet

For Client:

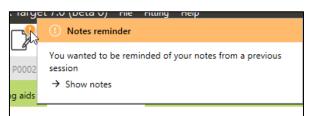
- Hearing Aid Instructions (SoundLync)
- Communication tips
- Diary of observation
- Understanding hearing loss

The curves reports can be printed as follows:

Choose [Setup], [Reports], [Curve type] and choose between Gain or Output. The selected curve type will then be visible on the curve report.



Phonak Target	_ 🗆 ×
Notes	+ New note
Patient lost his soundlync, replacement needs to be given	Ŭ
04.05.2020 13:27: Ask patient to get new appointment for renewal	
✓ Remind me again (in next session)	
	Close





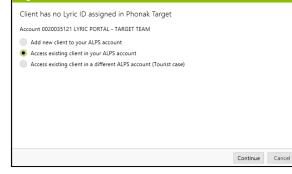


#### Access an existing client in your ALPS account

If the client exists in ALPS but not in Target (or a first access within a satellite office), you can [Access existing client in your ALPS account].

First, create a new client in Noah and enter the client's data. This will be transferred into Phonak Target. Proceed until you reach the screen where you are asked to add or access an existing client.

#### Lyric



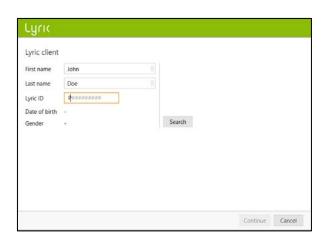
Enter the correct Lyric ID and/or the first and last names as stored in ALPS.

To retrieve the Lyric ID you can open the ALPS portal in a separate browser or obtain it from the printed Lyric ID card. Select search to find P# (Lyric ID).

The Lyric ID has to be entered if you are connecting an existing client for the first time. When opening the session again, you will automatically be connected to the ALPS data.

By selecting the search button the P# will populate, if the P# does not populate, this means the patient is not an existing patient or the name does not match the ALPS information.

If the data of the client was found, the client subscription information screen will show all the relevant information.



First name John Last name Doe Lyric ID P000087661		
Information	Right	() Left
Subscription	Trial 🧭 (20 days left)	No subscription
Start date	06.06.2014	
End date	05.06.2015	
Remaining devices	11	
Device	Lyric3	
Serial number	1406NY0JT	

#### Device exchange (including ear canal observation)

To exchange a Lyric device, please log into Phonak Target/ALPS, go to [Instruments], [Lyric configuration] and click [Exchange/remove device].

Status	Trial (27 days left)	
Start date End date	07.11.2017 C <sup>4</sup>	
End date Trial end date		Renew subscriptio
Billing date	C.	ALPS links
Remaining device		ALPS INKS
-10	~	
	and a second	
	1733NY3HT (Code: E325)	
Seal size	s	
Seal size		

Select if the provider or the patient has removed the device and specify the removal date. Choose the corresponding removal reason. The removal reasons are separated into four categories (Discomfort, Device related, Fitting related, Proactive removal and Cancelled Subscription).

Remove Lyri	c device
Serial number Removed by Removal date	1849NY3G3           Provider         Patient self-removed           Today         Previously
Removal reason	-select →     Discomfort     Device related     Fitting related     Proactive removal     Cancelled subscription

Hovering over individual removal reasons activates the "tooltips", which gives more information to help determine which reason to select.

#### Remove Lyric device 1849NY3G3 Serial number Removed by Provider Patient self-removed Removal date Today Previously Removal reason -select- -Discomfort Device related Fitting related . Occlusion Proactive removal Feedback . Insufficient gain Sound mality Cancelled subscription Migrati Device is not loud enough for patient hearing lo Remove Cancel

Phonak Target will ask you for the status of the ear canal. You can choose between: [OK for immediate refit], [OK for refit after rest] and [Requires medical referral]. When choosing [OK for immediate refit], the device exchange can happen immediately. If the ear canal was irritated and needed rest or a medical referral, the system will inform you accordingly.\*

The comments for removal reason and ear canal observation are both optional.

When [Requires medical referral] is chosen, additional details about the state of the ear canal must be chosen.

Additionally, if "other reason" is chosen, a comment to give more explanation is required.

To remove a second device, click on [Proceed with other side]. There are some reasons (scheduled removal, near end of device life and clinical proactive removal) that will automatically populate the second side as a default but it can be changed if the removal reason is different.

Remove Lyric of	device
Serial number	1633H00KR
Removed by	Provider  e Patient self-removed
Removal date	Today Previously
Removal reason	Discomfort 👻
	Additional details (optional)
Ear canal observation	OK for immediate refit 💌
	Additional ear canal observation (optional)

Lyric		
Remove Lyric o	levice	
Serial number	1849NY3G3	
Removed by	<ul> <li>Provider</li> <li>Patient self-removed</li> </ul>	
Removal date	Today Previously	
Removal reason	Discomfort 💌	
	Additional details (optional)	
Ear canal observation	Requires medical referral 💌	
Additional details	-select	
	Redness of tissue	
	Excess fluid collection on tissue	
	Swelling of clotted blood below tissue (bruise) 🕨	
	Sore or ulceration of tissue	Remove Cancel
	Medial bulge/growth	
	Blood/Bleeding	
	Cerumen management	
	Other reason	

Lyric	
Successfully removed	
Device successfully removed.	
← Print return form	
	Select new device Close

\*If you have chosen [OK for refit after rest] or [Requires medical referral], Phonak Target will inform you on the main screen.



Before you can exchange a device, it is mandatory to confirm that the [Ear is ok for immediate fit (today)] by checking the box at the bottom of the screen. Adding the comments about the patient's ear canal is optional.

Remove Lyric of Remove Lyri	device
Serial number	1736NYHCG
Removed by	Provider Patient self-removed
Removal date	💿 Today 💿 Previously
Removal reason	Discomfort *
	Additional details (optional)
Ear canal observation	OK for immediate refit 💌
	Additional ear canal observation (optional)

After confirming the ear is OK for immediate fit, choose another Lyric device to exchange.

Q Serial		lr	sertion date 16.06.201
Serial#	Model	Seal size M 🔹	Insert by
1406NY0JV	Lyric3	м	08.05.2015
1406NY0JN	Lyric3	м	08.05.2015
1406NY0K0	Lyric3	м	08.05.2015
1406NY0JX	Lyric3	м	08.05.2015
1406NY0JJ	Lyric3	м	08.05.2015
1406NY0JH	Lyric3	м	08.05.2015
1406NY0JM	Lyric3	м	08.05.2015
1406NY0JK	Lyric3	м	08.05.2015

The comments you entered are saved under [Client, Notes].

Please note that if the device has been worn longer than 30 days, the [Easy Refit] is enabled and will show default values:

- -Removed by provider
- -Removed today
- -Removal reason: scheduled removal
- -Ear canal observation: "ok for immediate refit"

Click [Remove] and then choose a new device accordingly. When the criteria doesn't match the default value, please change it and continue.

۲	የቆየ	
Fittin	g	
	Notes	<b>₿</b> ⊽
	Enter new session note	
	16.06.2014 13:57: ECO Right: OK for refit after rest. ECO Right: OK for refit after rest. Ear canal observation after device removal. Ear canal is a bit irritated.	Ť
	16.06.2014 13:56: ECO Left: OK for immediate refit.	
	16.06.2014 13:55: ECO Right: OK for immediate refit.	

Remove Lyric	device		
Serial number	1836NY212		
Removed by	Provider      Patient self-removed		
Removal date	Today Previously		
Removal reason	Scheduled removal 💌		
	Additional details (optional)		
Ear canal observation	OK for immediate refit *		
	Additional ear canal observation (optional)		
	R	emove	Cancel

#### Tourist case: Device exchange for a tourist client

If you need to exchange a Lyric device for a client who was originally fit by another Authorized Lyric Partner, you need to obtain access to the client's ALPS fitting data. To do so you need the client's individual Lyric ID.

To start the tourist case, proceed as you would with a new client. Log into your ALPS account and select [Access existing client in a different ALPS account] (Tourist case)].

Enter the client's Lyric ID, and check if the name is displayed correctly (as printed on the Lyric ID card). Proceed with the exchange of the device, and adjust the fitting parameters if necessary. If the patient does not know their Lyric ID, it can be obtained by calling Lyric customer service.

#### Lyric

Account 0020035121 LYRIC PORTAL - TARGET TEAM	
Add new client to your ALPS account Access existing client in your ALPS account	
<ul> <li>Access existing client in your Acro account</li> <li>Access existing client in a different ALPS account (Tourist case)</li> </ul>	
<ol> <li>Session data in Phonak Target will be updated from ALPS.</li> </ol>	

Lyric		
Lyric client		
First name	John	
Last name	Doe	
Lyric ID	P000087661	
Date of birth	5	
Gender	•	
0		
Please co	ntact Lyric customer support if the client's Lyric	D is unknown
Thease co	not gre corone support i de cierto gre	
		Continue Cancel

#### Tourist case: Your client has been refit by a different Authorized Lyric Partner

If your client has been refit by a different Lyric Provider, you will be alerted that there is a mismatch between ALPS (tourist fitter) and Phonak Target (your fitting). This indicates that the serial number has been changed.

By clicking [Continue] the system will synchronize the newest serial number.

## Lyric

First name John Last name Doe Lyric ID P000		
Device data in Al	LPS and Phonak Target do not match:	
Information	Right	Left
Subscription	Trial 🧭 (20 days left)	Trial 🧭 (30 days left)
ALPS	1406NY0YG (Tourist exchange)	No serial number
Target	No serial number	No serial number
Action	<ul> <li>Serial number will be updated in Phonak Target</li> </ul>	No action required
Press *Cance	el" to resolve the conflicts manually.	

If the tourist Lyric fitter also changed the fitting parameters, a fitting parameter mismatch will be shown. You can solve the conflict by choosing the preferred option.

Please note that the ALPS data is the most up to date information from the tourist fitter and Phonak Target data is the data you entered before the tourist fitting.

Lyric			
Fitting parameter mismatchl			
Fitting parameters stored in ALPS and Phonak Target	do not match.		
(R) Right	Left		
① Resolve conflict	$\odot$		
<ul> <li>Use Phonak Target data Last updated 16.06.2014 13:57</li> <li>Use ALPS data (newer) Last updated 16.06.2014 14:05 Updated by tourist fitter.</li> </ul>	Fitting parameters are identical		
Clicking "Continue" will resolve the conflict.     Press "Cancel" to resolve the conflict manually.			
	Continue Cancel		

#### Renew a subscription

As soon as a subscription is active (no longer in trial) it can be renewed by clicking on [Renew subscription].

When the subscription is three months from expiration, an orange [Renew subscription] button will appear.

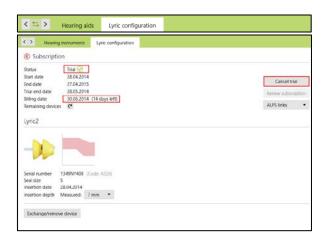
Define which type of subscription you want to create in ALPS for your client and follow the instruction wizard.

After renewing a cancelled subscription (trial or active), a new trial will only be permitted after 60 days. The renewed subscription will automatically be an active subscription after renewing within 60 days of the cancellation.



### Cancel a subscription in trial prior to the billing date

It is possible to cancel a trial up to the billing date directly from Phonak Target. In order to do so, please go to the Lyric configuration screen and click [Cancel trial]. The status between trial cancellation and the billing date will be stated as trial.



The system will now ask you to select a cancellation reason.

Additionally, the devices will need to be removed in order to cancel the subscription successfully. Please note that [patient deceased] and [refit inconvenience] have been added as new cancellation reasons.

#### (R) Cancel current subscription Active Current status End date (1) You are about to cancel an active subscription! Cancellation reason -select- • ð Likes Lyric, but too expensive Prefers self-insertion/removal Refit inconvenience Discomfort Ear canal appearance Speech intelligibility Feedback Continue Cancel Occlusion Early device failure Sound quality Migration

Patient deceased

The billing date is shown in Phonak Target and also in ALPS, where you can sort all patients by billing date.

Note: You can either enter through Phonak Target or via <u>www.phonakpro.com</u> with the same username and password you use for Phonak Target.

Cient information Overview			AL - TARGET ions 507 / Rene	TEAM wals 33 / Active :	211			
Lync ID PH0007548 Houth ID 9400036	2. New 3. Rane	subscriptions starting	to July 1st Day 24st or J	A - Deo Stiet er Jan Tal - Jun	276			
Subscriptions	F. Orfinated							
	* Satiscration	s to expire						
	* T645							
Devices'	Laris ID.a.	Ekstmanne	Lastoans	Subscription no	Trial end date	<b>Diffing Date</b>		12.223
O Avenue O	P009685391	let.	law.	2000152370	07/05/2014	30/05/2014	Vew	Cancel subscripte
End session	F036085477	Lpin	Eximp	2030152249	11/64/2014		View	Cancel subscripte
	F009085487	76.0	5.48	2000152174	02/04/2014	30/04/2014	Yes	Carcel subscripte
Custom Links	F030085652	1,903	Test.	2000152303	20/04/2014	30/04/2014	Ven	Gancel autocriptis
Tourist.cepe Dhoose lancurage / data format	F000087096	Jam.	Det	2000162662	26/66/2014	31/07/2014	Vez	Cancel subscripte
Envertion and Davids rating	P00ec67650	head -	100	2000152269	10/04/2014	30/04/2014	Yan	Garnel subscriptio
	P008087898	limit.	-	2000152290	16/64/2014	30/04/29:4	Vea	Carcel subscripte
	F038087101	1.81	Read and a second s	2000151795	23/63/2014	31/03/2914	Ver	Cancel subscripte
Account Information Toront US Testaser 1	F000087104	flage	Dentis .	2000151800	23/03/2014	31/03/2014	Yes	Cancel subscriptio
Chonas account	F009087104	Hap	Areas -	2000151799	25/03/2014	31/03/2014	Vec	Carcal subscripte
Lyisatea	P006087105	-4	41	2000151801	26/03/2014	31/03/2014	Van	Gancal subscriptio
	P000067107	-	81	2000151804	26/03/2014	31/03/2914	Ver	Cancel

#### Offline fitting and synchronization

You are now asked to select a new device.

There might be occasions where you have a client set up via Phonak Target/ALPS, however, due to various reasons (such as temporarily no internet connection or computer problems) you will have one or more sessions where you have to work offline. This means that the new data you have in Phonak Target is not synchronized with ALPS.

Removing a device in offline mode works the same way as in removing a device in online mode.

Remove Lyric c	tevice
Serial number	1633H00L5
Removed by	Provider Patient self-removed
Removal date	Today Previously
Removal reason	Discomfort •
	Additional details (optional)
Ear canal observation	OK for immediate refit 💌
	Additional ear canal observation (optional)
Not connected to (	ALPS. All changes will be synchronized later.

Lyric configuration	
Successfully removed	
Device successfully removed.	
	Select new device Close

Enter the serial number as well as the code that is shown on the Lyric package. Enter the measured insertion depth. If needed, the fitting parameters can be changed.

Serial number 163	I3H00L8
Code E39	6
Model Lyric:	3
Seal size XL	

Once the internet connection problem is resolved and you are able to use Phonak Target/ALPS online again, you will be notified by an orange exclamation point [Fitting not saved to ALPS] message for each patient that was fit offline.

Offline, Sync	
	Lyric ID P000149579
Session 11 26.10.2016 10:17	
®	Q
No audiogram	No audiogram
-D Lyric SN: 1633H00L8	No hearing instrument
Fitting not saved to ALPS	

As soon as Phonak Target has started connecting into ALPS again, it will automatically synchronize the offline sessions.

A green check mark will indicate that the synchronization has been successful.

After an offline fitting, logs on your desktop are available.

Change	Serial number	Date	Reason	Sync status
Removal	1733NY3HJ	13.11.2017	Discomfort	Pending
Insertion	1733NY2YW	13.11.2017		Pending
Removal	1733NY2YW	13.11.2017	Discomfort	Pending
) Synchronizing			Disconnon	Pending
) Synchronizing	]		Disconicit	- Pending

Lyric

Synchronia	e offline changes			
Change	Serial number	Date	Reason	Sync status
Removal	1633H00L5	26.10.2016	Discomfort	Synced
(R) Insertion	1633H00L8	26.10.2016		Synced
Success	ully synchronized.			- spinos
① One or mo	'ully synchronized. re device changes could no " to view the current device		ALPS!	

#### ALPS home and reports

There are some actions that require a direct link to ALPS:

- Open ALPS
- Client details
- Print Lyric ID card
- Reports

Connected (TargetUS1) Switch login... Refresh subscription information... Show offline changes... (-) Open ALPS (-) Client details (-) Print Lyric ID card (-) Reports



- Print reports
- Device history
- Device details

In ALPS, you can see the following details on the home screen:

- Unfinished (subscriptions)
- Subscriptions to expire
- Trials
- Devices to expire
- Devices in ear more than 120 days



Under the section [Home], [Trial] you can sort and search within the individual fields. This helps to find out more about your patient's trial end or billing date.

Na client in session	Welcome L'	YRIC POP	TAL - TARG	ET TEAM				
							-	
	P Untrashed							
	* Subscriptio	as to expan						
	* Trials							
	Lyris IDA	Firstname	Lastmare	Subscription no	Trief end date	Billing Date		riter
	F00-B04D	posidire.1	relate 1	E.K. (968	13/2/2917			Cascel
	FRD-WHIC-	mainten!	and a	300.061	11/1/2017		Ver	Cancal subscription
	PORD-INVERT	init:	1484	100700	10/2/2017			Cases all subscription
	Patrimit	insi:	holes .	100.000	11/1/2017			Cancel Subscription
	F00-minit	inter-	Terrate	practicate	11/1/2017	11/30/2017		Catcal subscription
	Patricial	man.	Sampl	2016 Trivite	1114/2017			Cancel subscription
	Patheni	man	Gampt	200700	11:4/2017		Sint	Cancel subscription
	Pie2-60102	najna	stare	2007/9924	10:4/2017		View	Castel subscription
Custom Links	PREMIN	Telepine .	19400	anan man	11/3/2017			Cascel subscription
Doose language / date format memory audit	PREMIN		PE posteri	anan-ritera	11:4/2017			Cancel subscription
No. CO. REALTS	P(4)/942-1	8	70	precision a	10/6/2017			Cancel subscription
Assect Subscriptions Subert in Africation sellings								

Lyrıc™		PHONAK life is on
Home New client	Existing client Reports	
to chart in season	Notification Settings Account Name Lync.Testunce K3 Notification R Mail 2	
	Notification E Mail 3 Notification Raport Santilize Offices	
	b,	
Custion Links Teurist.com Choose language.l date format Inventory cust Device privat Lat of conducted patients Paged Subsections retires Paged Subsections retires		

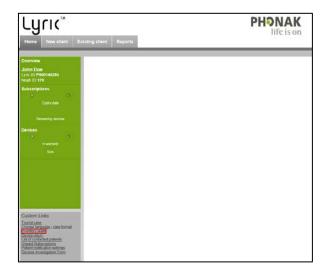
To register for the automated email, login to [Patient notification settings] and select the notification for your office (or the whole chain). The information e-mail will send you more details on the following subscriptions:

- Trials to expire
- Subscriptions to renew

Once the patients have been contacted, they can be removed from your list by clicking on [Renewed] or [Confirmed]. The patient name will no longer show on the list of patients who are eligible for renewal or cancellation. The list can be found under [List of contacted patients].

Lyric <sup>TN</sup> Home New Clent D	faisting client R	eporta			PHO	NAK fe is on
Overview Show fitting history	Subscription	ns to expire*				
Show device history	First name	Last name	Subscription no	End date	Renewed	Comment
Lync ID P000140158 Noch ID 124	1999	ineres.	2000257245	7/21/2015		0
Subscriptions	1010	Science.	2000267246	7/21/2015		0
	202	thornations	2000256636	7/25/2016		0
11 Rename devices	101	diam'ny .	2000256637	7/23/2016		0
Devices	343	10016	2000256920	7/23/2016		0
	162	(ideal)	2000256921	7/23/2016		0
	Materia	10880	2000256598	1/2//2016		0
End session	RENA	198802	2000256600	7/27/2016		0
	"Subscription and	t date -90 days / +6 da	ys.			
Custom Links	Trials*					
Touriet caso Diccos language / date format	First name	Last name	Subscription no	Billing Date	Confirmed	Comment
nventory, avdit Device stores	2111	-	2000290980	6/9/2016		
Las of contacted patients Payed Subscrutions Patient notification authings	'End date -7days					~
Devices Investigation Form			( Save )			

Under section [Inventory audit] you can view or print your Lyric Hearing Aid Consignment Stock Audit.



Under [Custom links] you will find the [Dashboard] that shows you your performance.



In the [Reports] tab you can find all necessary reports needed to handle subscriptions and devices.

Client information	Reports	
	Home	
John Doe Lyn: D P000105139 Niseh ID 1082		
Subscriptions	Enter keywords to and matching custom reports.	
	Report Folders	
	Folder ClientReports + Gol	
	All Reports Recent Reports	Resolut. Sudets   Golieses All   Essent Al
End session	Client Reports     Lucent All Active Subs for Satellite Accounts     Expert All Active Subscriptions     Expert All Subscriptions	
Custern Links Trucist care Chrose Lineuxae Litela format Instatus Laute Restatus Laute Restatus Linken	Stock / Lager Exont Available Stock Detailed Exont Available Stock Control Exont Available Stock Control Exont Panalable Stock Konted Sy, use hy date Exont Dence Statistics Exont Dence Statistics Exont Dence Statistics Exont Exont Exont Exont Panalable Optices	

Report	Generation Sa	ather Compre	46									1	
Repo	rt Option	s)											
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Generatio	ad Report					6							
Interest													
Delete	edDifficiation is		_	_						_			
County	ADDONAR ADDONAR	laberation m	Laste 10	Noah	Littlaume	Lastance	300	i likele	Subscription type	.Mat.date	Loci date	Castellation data	Cancellation
us		Zhomis Hest	FRECONCEAS	MD	Int	Max	н.	Cancellation	Sur-	21/12/21/13	22/12/20 14	21/12/2110	Phaties set
US.	00210010033	2008151855	F000086583	605	Int	Life	R	Active	Sar advectories	23/12/2013	22/12/2014		
US.	0020010033	2008151435	P000080872	31	Million (1	Tell-Int I	R	Active	1 pr	46/03/2514	06/12/2015		
US	0020010033	2000151637	P000085872	41	10,000	Talaina ann 9	$\lambda_{i,i}^{(i)}$	Adle	11	05/03/2014	66/13/2015		
085	0020010013	200213435	F000086877	0	an and make	Generative		Actua	1-pr subscription	05/03/2114	05/12/2115	2 - 3	
18	0020010033	2000151642	F000086827	12	н	-		Adlay	1 yr subscription	01/02/2214	06/12/2016		
US	6029010033	2000151622	F000085383	0000013	488	Citra .	R	Active	1-st aubacription	12/02/2514	11/02/2018		
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us	662 60 12033	2000/11/211	P000087065	0000129	All casalisis	Aftendite	я	Cancellation	7-yr. subscription	18/03/2214	17/02/2016	18/02/2014	Likes Lytz, Bo
1.00		7000117-5		-		ALC: NO CONTRACTOR			2-1				

These are sortable by start or end date and they can be exported into Microsoft Excel and edited.

#### Enhanced log files for support

If you encounter a problem with Phonak Target, enhanced logging can help our Target software support team to find out the root cause.

Please save the log files on your desktop and/or send them by e-mail to your Lyric contact.

	Help	þ	
1	€	Web help F1	
	←]	PhonakPro	
7	←]	Pediatric tools	
:		Remote access	Reports
		Desktop fitting guides 🕨	
þ		Cable overview	
		Delete all updates	
P		Log files	Send by email 🖉
y		About DSL v5a	Save to desktop
y		About Phonak Target	Save to

Information and description of symbols and System Requirements

Information and the description of symbols and an overview of system requirements can be found in the Phonak Target User Guide



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