

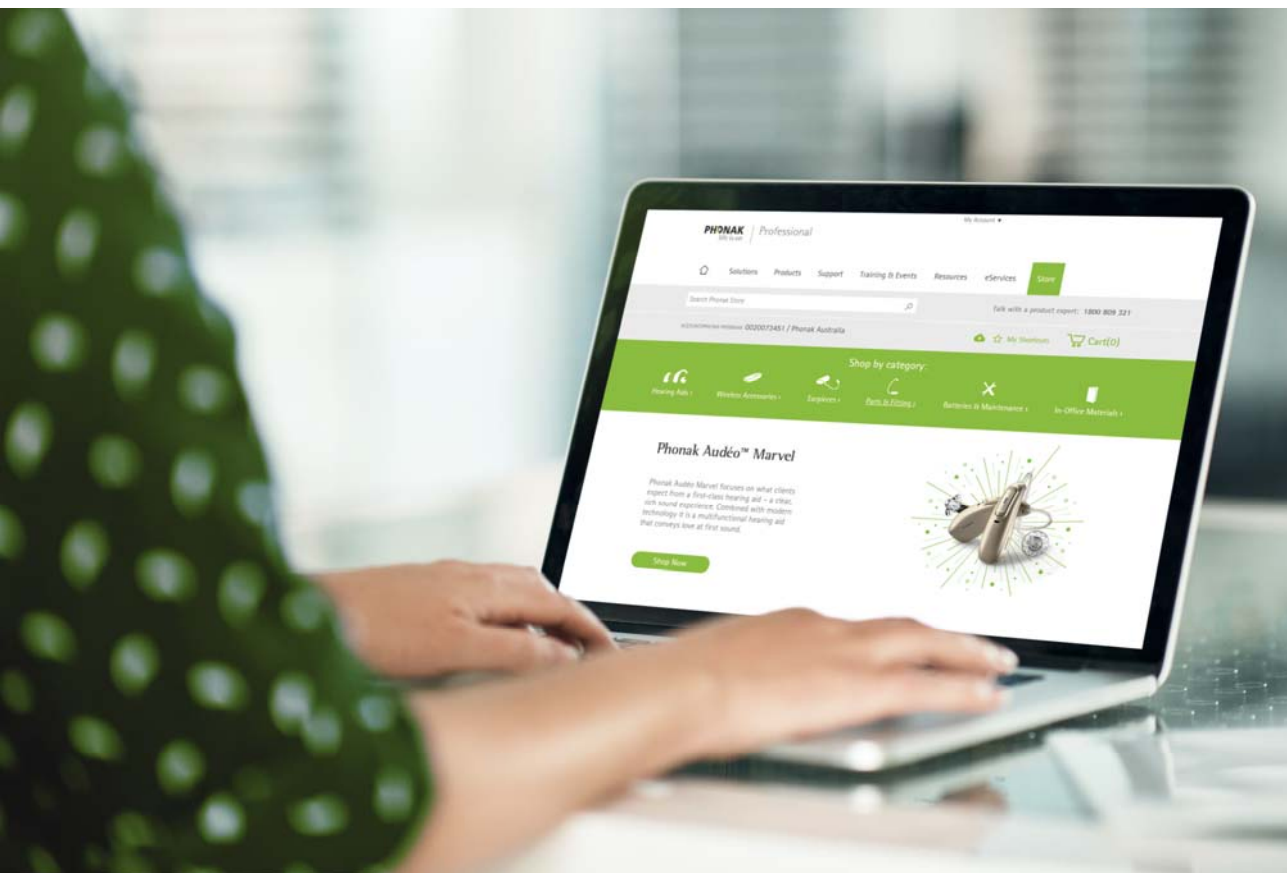
Phonak e-Store Ordering – Cart & Checkout

August 2019

A Sonova brand

PHONAK
life is on

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Cart Features

- Before proceeding to the checkout, if the order is for a client, enter their first and last name at the top.
- In the cart you can:
 1. Click the product link to view that product
 2. Reconfigure your aid to make any updates
 3. Remove products by clicking on the 'X' symbol
 4. Empty your cart
 5. Continue shopping
 6. Proceed to checkout

This order is for: Stock Client

	YOUR PRICE (LIST PRICE)	QUANTITY	ITEM TOTAL
 1. Phonak Audéo M50-R Material #050-0440-P6 Color: Silver Gray 2. Reconfigure Compatible Items	AUD1,980.00	<input type="text" value="2"/>	AUD3,960.00 3. X
 S Receiver 4.0 1L Material #054-0779	AUD0.00	<input type="text" value="1"/>	AUD0.00 X
 S Receiver 4.0 1R Material #054-0780	AUD0.00	<input type="text" value="1"/>	AUD0.00 X
 TV Connector* Material #076-3006-06 Compatible Items	AUD180.00	<input type="text" value="1"/>	AUD180.00 X
		List Price	AUD4,140.00
		Sales Tax	AUD0.00
		Processing	-next step-
		Net Total	AUD4,140.00
		Promotions	-next step-
		eCoupon	AUD0.00
		YOUR PRICE	AUD4,140.00

4. [Empty Cart](#) **5.** [Continue shopping](#) **6.** [Proceed To Checkout](#)

Checkout Page Features

1. If your order requires a PO number, enter it in the purchase order field in the processing information section.
2. Scroll down and select the shipping method if other than standard delivery.
3. If a promotion is being applied to the order, enter the promotional code and click 'Apply'.
4. Enter any special instructions for the order in the special instructions field (for applicable hearing aids, specify your choice of complimentary charger and cleaning kit here).
5. When you are ready to submit the order, click on 'Submit Order'.

Checkout

Processing Information

ACCOUNT / PRICING PROGRAM
0020073451 / Phonak Australia

SEND COPY OF INVOICE TO
0020073451

Phonak Australia
Locked Bag 5006
Norwest, AU-NSW2153

PURCHASE ORDER # 1.

Shipping information

SHIP TO
0020073451

Phonak Australia
Locked Bag 5006
Norwest, AU-NSW2153

[Choose a different address](#)

PROCESSING OPTIONS
 Rush order 24h - with charge (\$55.00)
 Standard order (\$0.00) 2.

Order Summary

ITEMS FOR: Nikki Ozeken

	YOUR PRICE (LIST PRICE)	QUANTITY	ITEM TOTAL
Phonak Audéo M50-R Material #050-0440-P6 Color: Silver Gray	AUD1,980.00	2	AUD3,960.00
S Receiver 4.0 1L Material #054-0779	AUD0.00	1	AUD0.00
S Receiver 4.0 1R Material #054-0780	AUD0.00	1	AUD0.00
TV Connector Material #076-3006-06	AUD180.00	1	AUD180.00
		List Price	AUD4,140.00
		Net Total	AUD4,140.00

3. Promotional Code: Promotion Discount AUD0.00

eCoupon AUD0.00

YOUR PRICE AUD4,140.00

4. Special Instructions

[Back](#)

- The order summary will appear with the order confirmation number.
- Remember you can check the progress of your order in the Order History feature located in your account section in the top right corner of the page.

PHONAK for Professionals

Search Phonak Store...

Welcome! Phonak Test

Home | Products | **Store** | eSolutions | Support | Training & Events | Marketing | Resources | My Clients & Orders

Shop for: [dropdown]

Phonak Store Questions? Please call 1-866-340-8774

ACCOUNT/PRICING PROGRAM: 0020081078 / User E-Store Tests [view](#)

My Shortcuts | Cart(0)

Thank you for your order [Start a New Order](#)

Your order confirmation number is **W511850592**.

If you have any questions please call us at 1-866-340-8774 or [email us](#).

Order Summary [Print](#)

ACCOUNT / PRICING PROGRAM
0020081078 / User E-Store Tests

SEND COPY OF INVOICE TO 0020081078 User E-Store Tests 4520 WEAVER PKWY WARRENVILLE, US-IL60555	SHIP TO 0020081078 User E-Store Tests 4520 WEAVER PKWY WARRENVILLE, US-IL60555	PROCESSING OPTIONS: Standard PURCHASE ORDER #: PROMOTION CODE: SPECIAL INSTRUCTIONS:
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order # W511850592

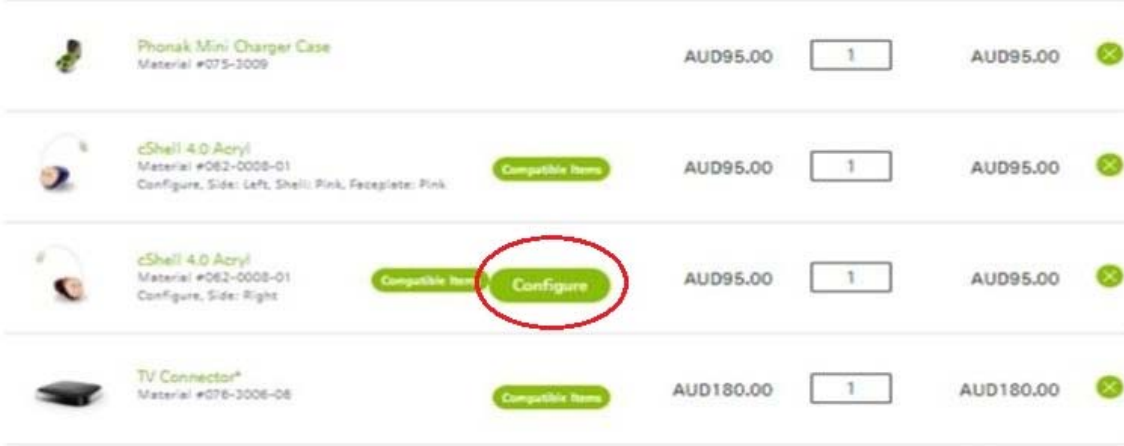
	YOUR PRICE (LIST PRICE)	QUANTITY	ITEM TOTAL
Phonak Audio B90-10 Material #050-C343-P7 Color: Graphite Gray	Your Price Unavailable	1	













List price:
Processing
Total
Promotion Discount
eCoupon

Cart Issues – Troubleshooting Guide

The 'Proceed to Checkout' button is not displaying on my cart page?

There are a variety of reasons why this issue can happen. The most common reason is because a product may not have been ordered correctly. In this example, the cShell earpiece has not been configured. In this case, click the 'Configure' button to complete configuration and this should resolve the issue and the 'Proceed to Checkout' button will now be visible.

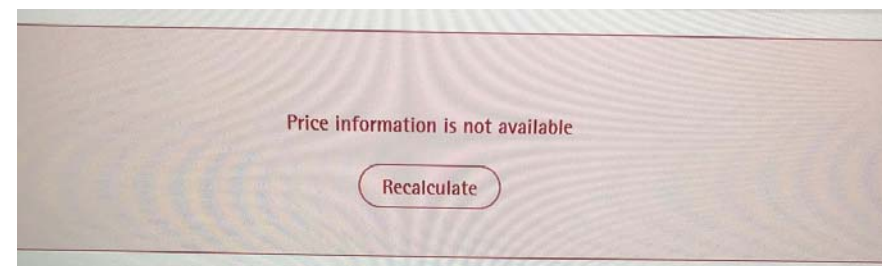










	Phonak Mini Charger Case Material #075-3009		AUD95.00	<input type="text" value="1"/>	AUD95.00	
	cShell 4.0 Acryl Material #062-0008-01 Configure, Side: Left, Shell: Pink, Faceplate: Pink		AUD95.00	<input type="text" value="1"/>	AUD95.00	
	cShell 4.0 Acryl Material #062-0008-01 Configure, Side: Right	 	AUD95.00	<input type="text" value="1"/>	AUD95.00	
	TV Connector [®] Material #076-3006-08		AUD180.00	<input type="text" value="1"/>	AUD180.00	
					List Price	AUD8,606.00
					Sales Tax	AUD0.00

My pricing information is not displaying in my cart?

If you are receiving this pop-up and are not able to view pricing, it could be because you have a product in your cart that may not be configured correctly.

For example, you must configure each earpiece separately. If you need two of the same configuration, you are unable to configure the first one and then update the quantity to '2' in your cart. You must configure the second earpiece also then add it separately to the cart. Otherwise it will cause this issue.



	YOUR PRICE (EST. PRICE)	QUANTITY	TAX 10%
 Phonak Halo B20-SP <small>Manual #033-0318-LP1</small> View Item Compare Item	Your Price Unavailable (AUD\$00.00)	2	0
 Phonak E2CT II cordless phone BLU* <small>Manual #076-0000-P002</small> Compare Item	Your Price Unavailable	1	0
 Razer EasyFit <small>Manual #033-1385-0019</small> Compare Item	Your Price Unavailable (AUD\$00.00)	1	0
 D-Dry Kit incl. AUS power supply <small>Manual #030-0000-0004</small>	Your Price Unavailable	1	0
 Razer 18 <small>Manual #033-1385-0001</small> Compare Item	Your Price Unavailable (AUD\$00.00)	2	0
 Emerald Acryl <small>Manual #063-0001-01</small> Compare Item	Your Price Unavailable	2 	0
 Phonak FitOne II incl. battery and pouch <small>Manual #076-0000-P0</small> Compare Item	Your Price Unavailable	1	0

Together,
we change lives