

**Step 1 - Order Header**

Dispenser name / no: \_\_\_\_\_

Reference number: \_\_\_\_\_

Contact / Phone: \_\_\_\_\_

Date of order: \_\_\_\_\_

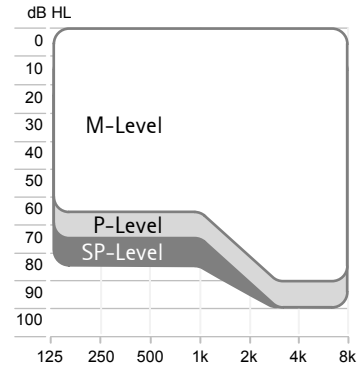
Full Patient name: \_\_\_\_\_  F  M

Date of delivery: \_\_\_\_\_

Experience Level:  First time user  Experienced user  
(with wearing instruments) Age: \_\_\_\_\_

Audiogram: (mandatory)

<input type="radio"/> Left:	HL	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	dB
	UCL	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
		250	500	1000	2000	4000	Hz
<input type="radio"/> Right:	HL	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	dB
	UCL	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	





Step 2 - Performance Level  B90  B70

**Step 3 - Product Options**

**Smallest possible**

Options in shaded field will increase device size

Power level:	<input type="radio"/> M - level	<input type="radio"/> P-Level	<input type="radio"/> SP-Level
Wax system:	<input checked="" type="radio"/> Cerustop (CS)	<input type="radio"/> No Wax Guard (X)	<input type="radio"/> SmartGuard (SG)
		<input type="radio"/> Ext. Receiver tube (ER)	<input type="radio"/> HF3 (H3)
		<input type="radio"/> Wax Spring (WS)	<input type="radio"/> HF4 (H4)
Vent Type*:	<input checked="" type="radio"/> AOV-Acoustical Optimized Venting (AO)	<input type="radio"/> AOV-O; Open - focus occlusion reduction (OO)	
		<input type="radio"/> Customer specific: left _____ mm right _____ mm	
Cosmetics: Binaural order	<input checked="" type="radio"/> As small as possible - regardless of symmetry (SX)	<input type="radio"/> Symmetrical build (SY)	
Input option:		<input type="radio"/> Telecoil (TP) - (shell style will be changed to CIC)	
Removal line:	<input checked="" type="checkbox"/> (RF)	<input type="checkbox"/> Extend Removal Line +5mm (RFE)	
	<input checked="" type="radio"/> EasyPhone with Push Button (DT6) 	<input type="radio"/> MiniControl without Push Button (DT5) 	

Special instruction:  Call-back requested \_\_\_\_\_

Serial number of previous Phonak custom product : \_\_\_\_\_

Extra Warranty:  + 1 year  + 2 years

**Step 1 – Order Header & Audiogram**

- Please fill in client / Header details
- Enter delivery date required
- Indicate the experience level
- Enter Audiometric data (mandatory for AOV)
- Select left/right side

**Step 2 – Performance level**

- Select performance level :  
B90 Premium, B70 Advanced
- Select the user controls

**Step 3 – Product Options**

- Select the custom product options
- Use the track «smallest possible» for fast Ordering  
— *Smallest possible*
- The shaded box options will increase device size

**AOV = Acoustically Optimized Venting –**  
Phonak will set the correct vent diameter and style in relation to Audiogram / shell geometry / feedback canceller and required low frequency gain – this is the recommended vent type.

**AOV-O = Acoustically Optimized Venting - Open**  
This specific venting is more open and recommended for **first time users** and clients who are sensitive to "occlusion".

- Please let us know about special wishes
- Select warranty and rush order details

**Cosmetic aspect**

Human ear canals are not fully symmetrical. Therefore binaural custom in-the-ear devices cannot always be build in the same size and position in the ear.

As an option we can design the two devices to look similar in the ear. As a consequence one device may not be as small as possible.

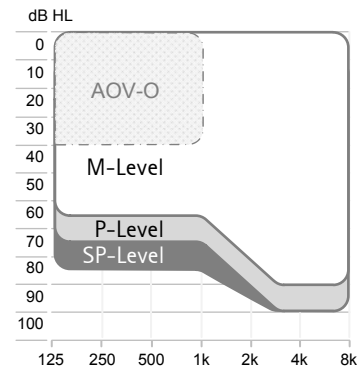
Please request this with the «symmetrical build» (SY) check box.

**Shell Styles**

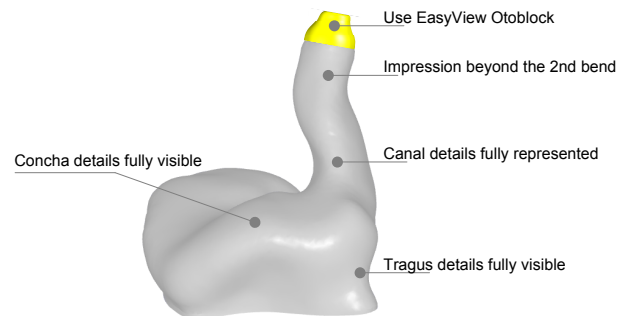


**Power Level**

Virto B-Titanium is designed for smallest device size. Powerlevel P/SP does increase devices size AOV-O to be used for hearing loss below 40dB only (see graph)



**Impression taking**



**Recommendation for taking impressions:**

- Use EasyView Otoplock
- Use Dreve Otoform A softX 25 shore A (#2956)
- Always fill the complete concha with impression material

