Phonak
Fast Fact

myPhonak app

What is it?

The myPhonak app is an easy-to-use smartphone app that connects directly to compatible Phonak hearing aids. This all-in-one app is packed with enhanced user controls and personalization options and can also connect clients to their hearing care professional (HCP) when additional support and adjustments are needed.

The myPhonak app includes:

- **Remote Control** for clients to personalize their hearing aid settings in real time.
- **Remote Support** for online real-time follow-up appointments with clients.
- **Hearing Diary** to capture clients' hearing aid satisfaction and ratings.
- **My Hearing Aids** for clients to view their hearing aid configuration.

Why use it?

- Allows clients to have an active role in their hearing journey.
- Encourages a stronger relationship between HCP and client.
- Provides HCPs with valuable insights about clients' real-world listening experiences.

How to use it?

After clients install the myPhonak app on a compatible Android™ or iOS® smartphone:

- Clients can adjust their hearing aid settings to their individual needs in real-time with the **Remote Control**.
- HCPs can offer **Hearing Diary** where clients communicate and share their hearing aid experience with their HCP (via an online invitation sent from Phonak Target).
- **Remote Support** can be used to offer additional support and follow-up fittings in real-time.
- Clients can view the configuration of their connected hearing aids and wireless accessories, as well as configure custom program names, Auto-on behavior when removed from the charger and Bluetooth phone call codec of the connected hearing aids within **My Hearing Aids**.

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