Phonak
Fast Fact

myPhonak app Remote Control

What is it?
Remote Control is a function within the myPhonak app that allows clients to adjust and personalize their Marvel hearing aid settings to their individual needs in real time. Clients can then save each customized program in their app.

Basic functionalities include:
- Volume change
- Program change
- Environmental balance of streamed signals in relation to surrounding environmental sounds
- Tinnitus masker

Advanced functionalities include:
- Bass, middle and treble adjustments
- Strength of the noise canceller
- Microphone directionality
- Intensity of soft and loud sounds

The app also offers three pre-set scenarios based on programs from Phonak Target:
- Restaurant (based on the Speech-in-noise program)
- Watching TV (based on the Calm situation program)
- Music (based on the acoustic Music program)

Why use it?
- Enables clients to modify their hearing aid settings in real-time.
- Includes preset scenarios as starting points for adjustments.
- Empowers clients to take a more active role in their hearing journey, encouraging a stronger relationship between hearing care professional (HCP) and client.

How to use it?
- Clients download and install the myPhonak app on a compatible Android™ or iOS® smartphone.
- Once opened, clients customize the program they are in.
- Presets, including clarity, comfort and volume, provided by the app can be used as quick starting points for adjustments.
- To make more detailed adjustments, clients can modify the frequency, noise canceller, microphone directionality and intensity of soft and loud sounds.
- Setting changes can be saved in the app and accessed anytime.

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