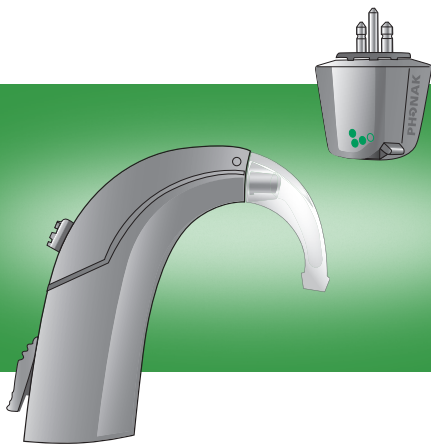


CROSLink™

User Guide



PHONAK

Welcome to the world of wireless communication.

CROSLink is a wireless hearing solution which allows voices and sounds to be picked up from an unaidable ear to enable hearing from all direction. It is easy to handle, very discreet, and fits to a vast range of behind-the-ear hearing instruments on the market. For maximum benefit, it is recommended that CROSLink is used in combination with Phonak hearing instruments.

Please read this user guide carefully.
Ask your hearingcare professional if you have any questions.

Phonak wishes you much hearing enjoyment.

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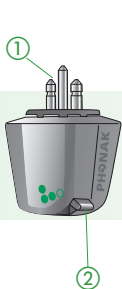
Instrument description

CROSLink transmitter



- ① Wax guard tip
- ② Retention
- ③ Battery compartment
- ④ ON/OFF switch
- ⑤ Volume control

CROSLink receiver



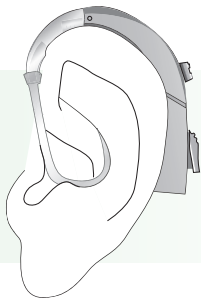
- ① Plug for connection to the hearing instrument / audio shoe
- ② Switch
 - = Off position: The signal from the CROSLink transmitter on the unaidable ear cannot be received.

- } Please consult your hearingcare
 - } professional about the correct switch
- position when using CROSLink with your hearing instrument.

How to wear

The CROSLink transmitter (pictured) is worn on the unaidable ear.

The tiny CROSLink receiver can be plugged into the hearing instrument worn on the better hearing ear by means of a 3-pin assembly. The receiver receives the speech signal coming from the CROSLink transmitter.



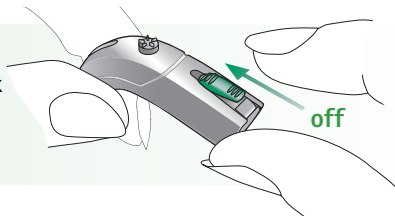
Insert retention:

The Fit'n Go retention holds the CROSLink transmitter securely in the ear while keeping the ear canal open for maximum comfort. Place the CROSLink transmitter behind the unaidable ear. Insert wax guard tip into ear canal. Bend retention towards the back to ensure it fits securely into the recessed portion of the outer ear as pictured.

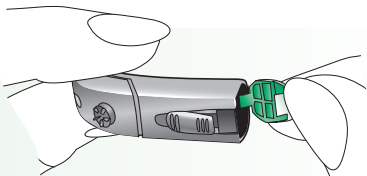
Insert/Change batteries

The CROSLink transmitter requires size 13 batteries. Operating time of a new battery: between 100 and 150 hours

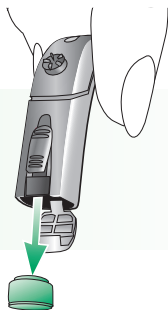
- 1) Switch off the CROSLink instrument



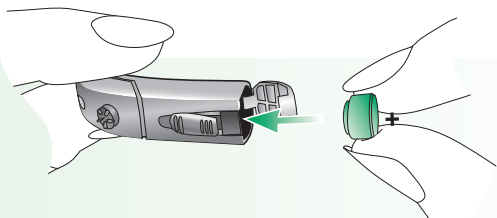
- 2) Open the battery door



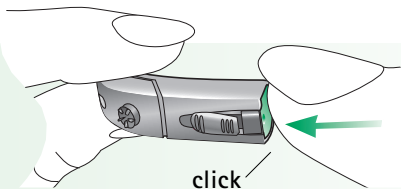
- 3) Remove the old battery



- 4) Remove the tab from the new battery (size 13) and insert it. Make sure that the "+" sign (flat side of the battery) is on the same side as the battery door



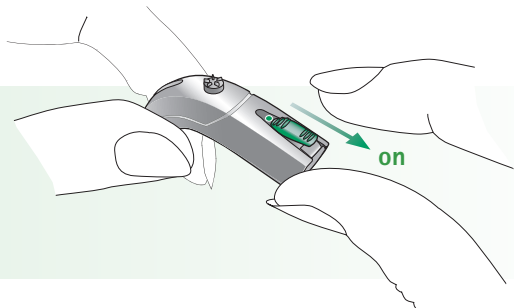
- 5) Gently shut the battery cover until you feel it "click" into place and switch on the instrument



The CROSLink receiver uses the battery from the hearing instrument.

Switch on and go

- 1) Switch the CROSLink transmitter on and wear it on the unaidable ear



- 2) Switch on the hearing instrument and set the CROSLink receiver to the setting recommended by the hearingcare professional:

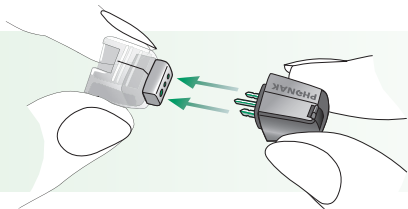


one dot position

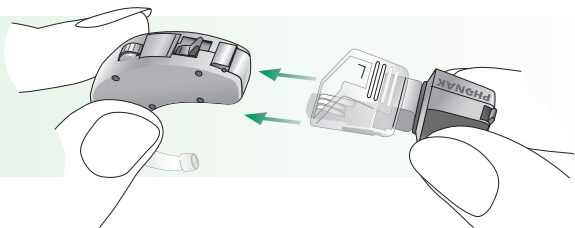


two dot position

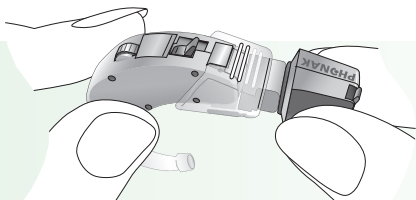
3) Attach receiver to audioshoe



4) Attach audioshoe to hearing instrument



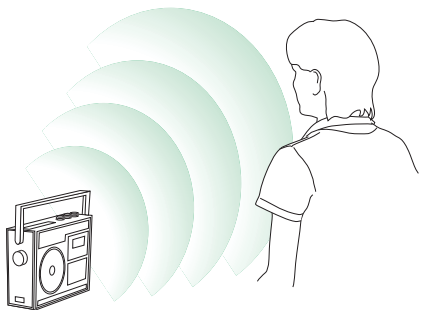
**5) Attach the CROSLink receiver to the hearing instrument and wear it on the better ear.
Ready!**



For experienced users (BiCROS)

Readjust the CROSLink

To achieve a balanced sound quality from all directions proceed as follows:

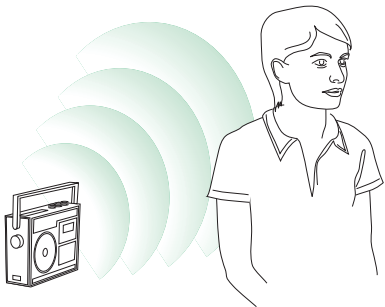


Step 1: Adjust the volume on the hearing instrument

Wear the CROSLink system and switch on only the hearing instrument.

- 1) Set the volume of the hearing instrument on the better ear as recommended by your hearingcare professional.
- 2) Use a radio as a sound source.
- 3) Sit on a chair at approximately 1 meter (3 feet) in front of the radio speaker.
- 4) Turn yourself slightly so that the sound is directed toward your better hearing ear.
- 5) Determine that the volume is comfortable. If not, readjust the volume of the radio or of the hearing instrument as needed.

Readjust the CROSLink

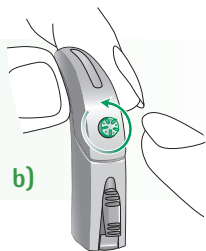
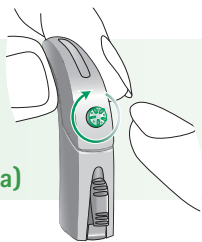


Step 2: Adjust the level of the CROSLink transmitter on the unaidable (poorer) ear

Switch on the CROSLink transmitter and receiver and set the receiver to the setting recommended by the hearingcare professional.

- 1) Turn yourself 180° to direct the radio loudspeaker sound toward the poorer ear.
- 2) Turn the volume control of the CROSLink transmitter to a comfortable level, trying to match the volume you experienced in Step 1.
- 3) Recheck the transmitter volume by turning yourself again 180° to the same position as in Step 1 (the radio sound is directed to the better hearing ear).
- 4) Readjust the CROSLink transmitter volume if needed.

To adjust the volume of the CROSLink



a) volume up

b) volume down

Switch on the hearing instrument on the better hearing ear as recommended by your hearingcare professional.

For CROS use:

- Adjust the loudness of the signal on your poorer side by increasing or decreasing the volume on your CROSLink transmitter

For BiCROS use:

- Adjust (balance) the loudness of the signal on your poorer side by increasing or decreasing the volume on your CROSLink transmitter.
- Adjust the overall loudness by increasing or decreasing the volume on your hearing instrument.

Important points

- Do not use water or other fluids for cleaning.
- Use only original Phonak accessories.
- The CROSLink may only be repaired by an authorized service center.



The symbol with the crossed out disposal bin indicates that this hearing instrument shall not be treated as household waste. Please hand over your old or unused hearing instrument to the applicable collection point for the recycling of electrical and electronic equipment or bring your old hearing instrument to your hearing care professional for appropriate disposal. By ensuring this product is disposed of correctly, you will help prevent potential negative effects on the environment and human health.

Warning

Changes or modifications made to this equipment not expressly approved by Phonak may void the FCC authorization to operate this equipment.

Declaration of conformity

Phonak AG,
Laubisrütistrasse 28, CH-8712 Stäfa, Switzerland
confirms that the CROSLink conforms to EN 301-489-9,
CFR47 part 15 subpart C and EN 300 330-1.

FCC ID: KWCCTX

Phonak AG
Stäfa, Switzerland
Date: June 22, 2004

This device complies with Part 15 of the FCC Rules
and with RSS-210 of Industry Canada.

This equipment has been tested and found to comply
with the limits for a Class B digital device, pursuant
to Part 15 of the FCC Rules. These limits are designed
to provide reasonable protection against harmful inter-
ference in a residential installation. This equipment
generates, uses and can radiate radio frequency energy
and, if not installed and used in accordance with the
instructions, may cause harmful interference to radio
communications. However, there is no guarantee that
interference will not occur in a particular installation.
If this equipment does cause harmful interference to

radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

Service and Warranty

Phonak provides a manufacturer's limited warranty for your CROSLink. This covers all manufacturing and material defects. Problems with CROSLink arising from improper handling or care and repairs made by an unauthorized party are not covered by the warranty. Please ask at the point of sale for full details of this warranty. The salesperson will note the serial number of your CROSLink below. It will be needed in the event of a warranty repair.

Serial number CROSLink transmitter:

Serial number CROSLink receiver:

Date of purchase:

Phonak distributors worldwide

Group companies:	(detailed information on www.phonak.com)
Australia	Phonak Australasia Pty. Ltd. Baulkham Hills N. S. W. 2153
Austria	Hansaton Akustische Geräte GmbH 5020 Salzburg
Belgium	LEts Lapperre B.H.A.C. NV, 1702 Groot-Bijgaarden Phonak Belgium NV, 1700 Dilbeek
Brazil	Phonak do Brasil – Sistemas Audiológicos Ltda., São Paulo – SP 04363-100
Canada	Phonak Canada Limited Mississauga, Ontario L5W 0B3
China	Phonak (Shanghai) Co. Ltd., Shanghai City 200233
Denmark	Phonak Danmark A/S, Østre Hougvej 42-44, 5500 Middelfart
France	Phonak France SA, 69500 Bron
Germany	Phonak GmbH, 70736 Fellbach-Oeffingen EC Representative
India	India Phonak India Pvt. Ltd., 100 034 New Delhi
Italy	Phonak Italia S.r.l., 20159 Milano
Japan	Phonak Japan Co., Ltd., Tokyo 101-0044
Jordan	Phonak Middle East, 11181 Amman
Mexico	Phonak Mexicana, S.A. de C.V. 03920, México, D.F.MEXICO
Netherlands	Phonak B.V., 4131PN Vianen
New Zealand	Phonak New Zealand Ltd., Takapuna Auckland 9
Norway	Phonak AS, 0105 Oslo
Poland	Phonak Polska Sp. z o.o., 00-567 Warszawa
Portugal	Phonak Ibérica S.A., 03690, San Vicente del Raspeig, Alicante, Spain
Russian Federation	Phonak CIS Ltd., Moscow, 115114
Spain	Phonak Ibérica S.A., 03690, San Vicente del Raspeig, Alicante
Sweden	Phonak AB, 117 43 Stockholm
Switzerland	Phonak AG, Phonak Schweiz, 8712 Stäfa
Turkey	Phonak Turkey A.S., 34357 Istanbul
United Kingdom	Phonak UK Limited Warrington, Cheshire WA1 1PP
USA	Phonak LLC, Warrenville, IL 60555-3927

Independent general agents:

A complete list of Phonak distributors is available at Phonak's Internet site: www.phonak.com. Please visit us or ask your hearingcare professional for information.

Manufacturer:

Phonak AG, Laubisrütistrasse 28
CH-8712 Stäfa, Switzerland



This unit sold by:

www.phonak.com