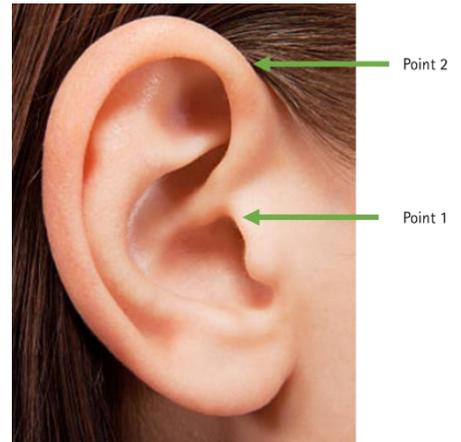


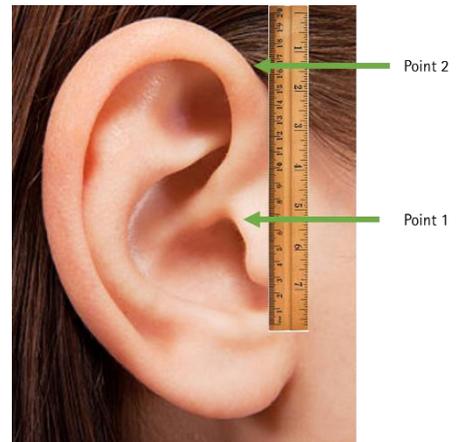
Phonak Guide

Client Instructions: Ear Measurement

1. The picture to the right represents the area needed to be measured to determine the appropriate length.
 - a. Point 1: the top of the ear canal opening
 - b. Point 2: where glasses would rest on your ear



2. Place the ruler flat against your head and touching both the top and bottom of your ear.



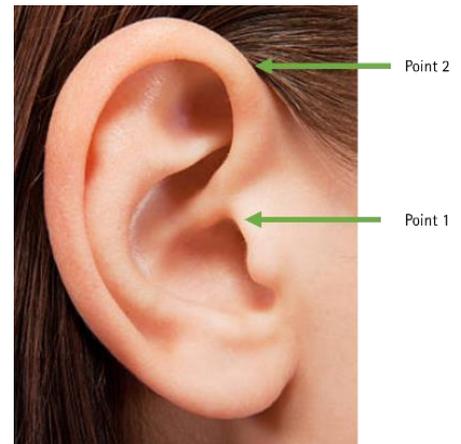
3. Have another person (if possible) take pictures of both of your ears with the ruler in place.

Picture recommendations:

- a. Take pictures with camera on your phone in a well-lit location
 - b. Camera should be focused and aligned directly at the ear
 - c. Focus on the ear and ruler
 - d. Ensure the ruler is straight up and down
 - e. Hold the camera still so the details are very clear
4. Save pictures and send them to your hearing healthcare professional by email or text message.
 5. Your hearing healthcare professional will verify sizing at your remote or in-person follow up appointment.

Clinician Instructions: Ear Measurement

1. The picture to the right represents the area needed to be measured to determine the appropriate length of a receiver or slim tube.



2. Your client will provide you with pictures of their ears with a ruler placed at the two points.
3. Copy the pictures and put them into a Word OR PowerPoint presentation.
4. Select shapes in Word (under the insert tab) and select the line OR in PowerPoint select line (under the home menu).
5. Place a line at point 1 and another line at point 2 at the locations indicated in the above picture



6. Count the distance between the points. Use the measurement conversion chart to identify the appropriate length. If the measurement is on the line of two sizes, go with the shorter length.

Sizes	mm	cm	in
0	15–23	1.5–2.3	9/16–14/16
1	23–27	2.3–2.7	14/16–1-116
2	27–32	2.7–3.2	1-1/16–1-4/16
3	32–45	3.2–4.5	1-4/16–1-1216

7. Place your order for the appropriate length and recommend verifying the client's receiver or slim tube length at the first-fitting appointment.