eAudiology: Why and how to leverage digitalization in audiology

A 12 month webinar series by the Phonak expert circle

This series aims to support hearing care professionals (HCPs) through the digital transformation towards integrating eAudiology solutions into their practice.

**eAudiology:**

**Definition:**
Eaudiology describes the remote provision of audiological services by email, video or audio conference, chat, etc.

**Ontario Infant Hearing Program:**
First to use eAudiology for infant ABR assessment in 2006

**Webinar 07**
**eAudiology: practical clinical application,**
**by William Campbell, MCISc**

**Ontario Infant Hearing Program**
First to use eAudiology for infant ABR assessment in 2006

**LEARNINGS**
- Keep it simple & intuitive
- eAudiology does not replace onsite, but complements it

**Remote hearing aid support: the next frontier,**
**by Dr. Gina Angley**

**Study at Vanderbilt Medical Center:**
Are remote hearing aid follow-up appointments feasible?

**Webinar 08**
**Phonak Remote Support: key lessons & practical tips,**
**by Dr. Jean Anne Schnittker**

**Study 1 & 2:**
Attitudes – positive

**Study 3:**
Audiological feasibility – confirmed

**Study 4:**
Importance of video feature – confirmed

**Study 5:**
Technological feasibility – confirmed

**Study 6:**
Re-engagement of teen hearing aid users – confirmed

**Study 7:**
Suitability for pediatrics – confirmed

**Study 8:**
Feasibility in German market – confirmed

**Study 9:**
Importance of video feature – confirmed

In 86% of appointments the internet connection was stable.

80% of audiologists found the remote support as effective as on-site appointments.

82% of audiologists were very satisfied with the results of the appointments.

**Phonak Remote Support: key lessons & practical tips,**
**by Dr. Jean Anne Schnittker**

**Digital transformation is currently reshaping the healthcare industry landscape, and it will also have an impact on the way hearing care is provided in the future.**

eAudiology offers exciting and creative options that can enhance the value of professional hearing services through the use of technology solutions.