eAudiology: Why and how to leverage digitalization in audiology

A 12 month webinar series by the Phonak expert circle

Webinar 09

Phonak Remote Support: key lessons & practical tips, by Dr. Jean Anne Schnittker

2011: Kick-off development of Remote Support

Study 1 & 2: Attitudes – positive ✓
Study 3: Audiological feasibility - confirmed ✓
Study 4: Importance of video feature – confirmed ✓
Study 5: Technological feasibility – confirmed ✓
Study 6: Re-engagement of teen hearing aid users – confirmed ✓
Study 7: Suitability for pediatrics – confirmed ✓
Study 8: Feasibility in German market - confirmed ✓

2018: Launch of Remote Support in Phonak Marvel

Access the recording of the webinar here:
learning.phonakpro.com (where available)