

Phonak office use only

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfillment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details

¹ Custom orders Standard turn time 5-10 days in-house

Clinic Details	Invoice To _____
	Ship To _____
	Same as Invoice
Client Details	Name _____
Order Details	Date Required _____ Routine ¹ Required by ¹ _____
	Hrg. Instr. Fitter _____
	Order Number _____ Order Date _____
	HAFS Order _____ Age _____ Enable Order # _____

2. Audiogram

Audiogram details required for all orders, including 250Hz

Air

Frequency (Hz): 125, 250, 500, 1k, 2k, 4k, 8k

Hearing Level (dB HL): 0, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 110

Bone

Frequency (Hz): 250, 500, 1k, 2k, 4k

Hearing Level (dB HL): 0, 250, 500, 1k, 2k, 4k

3. Hearing Instrument & Accessory Order

¹ Quest only and Tamproof

Model	Qty	Colour	Model	Qty	Colour

Tamper Proof Battery Door Lock
 Battery Fall-out Protection¹
 Tamperproof Mini Tone Hook
 Standard Mini Tone Hook

4. Earmould or Custom Shell Order

Standard option Existing hearing instrument model (to ensure selection compatibility) _____

Earmoulds		R		L		R		L		R		L	
OPTIONS	Canal	MATERIAL	Hard Acrylic - Glossy		TUBING	Standard - Dry Wall		OPTIONS	Pull Cord ⁴				
	Canal Lock		Hard Acrylic - Partially Satin			Thick - Dry Wall			Pull Cord Thick ⁴				
	Semi-Skeleton		Silicone Soft - 70 Shore			Paediatric			Full Helix				
	Skeleton		Silicone Soft - 40 Shore			Slim Tube Size _____			Top Lock				
	Half Shell Carved		Silicone Soft - 25 Shore			Power Slim Tube ² Size _____			Solid Handle				
Full Shell Carved	Earmould colour ¹		Power Slim Tube II ³ Size _____										

Slim Tip / CROS Tip		R		L		R		L		R		L	
STYLE	Slim Tip	MATERIAL	Acrylic Hard - Hollow Acrylic		SDS	Slim Tube		SIZE	0	OPTIONS	Pull Cord ³		
	CROS Tip ¹		Acrylic Hard - Solid (SlimTube only)			xS Receiver			1		Pull Cord Thick ³		
	For CROS ITE orders, please use the ITE Order Form		Silicone Soft - Solid 60 Shore			xP Receiver			2		Canal/Concha Lock		
									3				

cShell (RIC only)		R		L		xS		xP		xSP		xSP+		xUP		R		L	
STYLE	cShell	MATERIAL	Hard Acrylic		SDS	Audeo Q		SIZE	0	OPTIONS	Faceplate - Tan								
			Audeo V			1			Faceplate - Beige										
			Naida S			2			Pull Cord										
			Naida Q, Sky Q			3			Pull Cord Thick										
		Audeo B, Naida B, Sky B								Canal/Concha Lock									

5. Earmould & Custom Shell Remake

Phonak Hearing Instrument Details (if current instruments)

Reason for Remake	Additional Information	Model	Serial Number
Fit - Retention	Cosmetic reason		
Fit - Tight	Broken		
Change Venting	Difficulty with insertion		
Feedback	Other		

Please return original earmould/shell for warranty remake

6. Venting

R	L
AOV ^{1,2} Audiogram required!	
No Vent	
Pressure (1.2mm)	
Small (1.5mm)	
Medium (2mm)	
Large (2.5mm)	
Other	R _____
	L _____

¹ AOV, Acoustically Optimised Venting
² AOV is not recommended for children

7. Wax System

R	L
cShell only	
Cerustop	
SmartGuard ¹	
HF3	
HF4	
Other	R _____
	L _____

¹ Not suitable for SP & UP fittings

8. Other Instructions

9. Variation to order

We endeavour to craft the most discreet custom solution possible for a given ear and hearing loss. Where the requested receiver and shell style are incompatible, and a weaker receiver will deliver sufficient gain, we will change the receiver to preserve the requested shell style. **Uncheck the above box if you don't want this.** If we have to change shell style - we will call.

