

Phonak Lyric™

Lyric Candidacy

Patient name:

Date:

DOB:

Contraindications

Has the patient ever had radiation therapy to the head or neck? ☐ Yes ☐ No

Does the patient have any middle ear conditions (TM perforation, cholesteatoma, PE tubes)? ☐ Yes ☐ No

Noteworthy Considerations

Does the patient need regular MRI testing? ☐ Yes ☐ No

Does the patient regularly swim underwater? ☐ Yes ☐ No

Does the patient scuba dive or sky dive? ☐ Yes ☐ No

Does the patient have any skin sensitivities? ☐ Yes ☐ No

Medical Clearance Suggested

Does the patient have diabetes? ☐ Yes ☐ No

Does the patient take prescription anticoagulant medication? ☐ Yes ☐ No

Does the patient have a compromised immune system (chemotherapy within the last 6 months, lupus, HIV, extended steroid use, etc.)? ☐ Yes ☐ No

Does the patient have a bleeding disorder (hemophilia)? ☐ Yes ☐ No

Does the patient have an implantable medical device? ☐ Yes ☐ No

Is the patient under the age of 21? ☐ Yes ☐ No

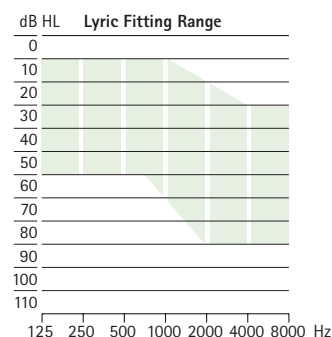
Based on the above, can the patient wear Lyric?

☐ Yes ☐ No, due to: _____

☐ Obtaining medical clearance due to: _____

Physician name/discipline: _____

Audiogram



Lyric Sizing

	Right	Left
Measured insertion depth (mm)		
Achieved insertion depth (mm)		
Device size		
Lubrication used		
Cerumen removed		

Lyric First Fit Checklist

- ☐ Validate comfort, feedback and sound quality (make adjustments as necessary)
- ☐ Show patient counseling video/highlight link to view at home
- ☐ Give patient new Lyric Fitting Kit (show medical alert card, Lyric user guide and MyLyric registration card)
- ☐ Show SoundLync removal tool and instruct patient on use
- ☐ Discuss topics of itching, water, sleeping, MRIs and what to do if device is weak, dead or has unusual sounds
- ☐ Let patient know how to reach you if there are any issues
- ☐ Provide guidance on the expectation for refit appointments
- ☐ Schedule a 1-week follow-up appointment
- ☐ Prepare patient for a phone call or email within 24 hours

Preferred Method and Time to Contact:

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Lyric Initial Consultation Guide

Introduction/Patient Discovery

Introduce yourself and what to expect in the appointment.

- Discuss the practice and your personal credentials.
- Review the next steps and goals of the appointment.
- Assure the patient you are a partner in the journey of finding the best solution for better hearing.

Understand your patient's motivation for the appointment.

- Assess your patient's needs. In which three areas would they like to see improvement?

Evaluation

Determine hearing aid candidacy (Lyric or otherwise) to drive your strong product recommendation.

- Review Lyric Candidacy questions (front page).
- Inspect the ear canals. Determine if cerumen removal is necessary and consider the size and shape of the ear for Lyric placement.
- Perform audiological evaluation according to state regulations for the purposes of fitting hearing aids. Show the patient the blank audiogram where you will record the results.
- Following the audiological evaluation, continue to evaluate for Lyric if it continues to be a recommendation at this stage. Size the ears with length and device sizers as directed in the training protocol.

Hearing Evaluation Review

Involve and engage the patient in understanding the results of the hearing evaluation.

- Ask the patient how they felt the testing went and allow the patient to review the audiogram prior to explaining the results.
- Using their response and their previous reasoning for making this appointment, review the results of the hearing evaluation.

Product Presentation

Provide patient with basic overview of solutions available in your clinic.

- Describe daily wear vs. extended wear products with benefits relating to the patient's lifestyle and their motivation for the appointment.
- Briefly describe any solutions that are not appropriate for the patient with the reason for their contraindication.

Provide a strong recommendation for the best hearing solution for the patient given their ear canal shape and size, hearing loss, medical history and lifestyle.

- Make a strong recommendation for Phonak daily wear or Lyric extended wear solution with lifestyle needs as specific support.

Lyric Fitting

Fit and initiate the Lyric trial.

- Select appropriate devices from stock, enter serial numbers and program in Target software.
- Place Lyric devices to measured insertion depth.

Lyric Counseling

Educate patient on proper use and care for Lyric and set expectations for the trial period and subscription.

- Refer to Lyric First Fit Checklist on the front page.

This material is being provided to you as a courtesy by Phonak to support your Lyric fitting practice. Please accept this material as a clinic practice support tool. In your role as a hearing care professional Phonak expects you to apply your clinical training and judgment in delivering hearing care services to your patients and, therefore, Phonak is not responsible for how you use these materials.