

Sonova eServices

Account Number: _____

Sonova eServices Account Set-up

Sonova eServices is an online account management tool which allows the individual or company assigned the above Account Number (“You”) or (“I”) to place orders, review documents and check warranty status (collectively, the “Purpose”).

For access to the Phonak Store, please fill out the table below and email the signed form to eservices@phonakpro.com or fax the form to us at 630-393-7400.

If You need any further assistance, please call us at 866-340-8774.

| First Name | Last Name | Email | Phone | View Financial Data | Place Orders | Manage Users |
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Please review the terms and conditions on the following pages and sign the acceptance agreement on the last page.

Sonova eServices Terms & Conditions

The following govern Your use of the Sonova eServices including www.phonakpro.com

Your Account

eServices is designed to be used only by You and any employee that You authorize to use Your account. When You register, You will be prompted to create Your on-line account and will receive a user name and password. You are responsible for maintaining the confidentiality of Your account information. By registering, You accept responsibility for all activities that occur under Your account. In the event of unauthorized use or any other misuse of Your account, You agree to notify Us as soon as practicable by e-mail or phone.

You represent to Us that the information that You provide is true, accurate, current, and complete, and agree to update Your information when appropriate. You acknowledge that We will rely upon the information that You provide to Us. The information that You provide to Us is subject to Our Privacy Policy which is available on Our website. Sonova reserves the right to cancel or terminate Your eServices account or user rights at any time.

Your Electronic Signature

You may periodically execute agreements with Us electronically either by providing an electronic signature, by selecting a box in the absence of a signature, or selecting "Submit Form." By so doing, You acknowledge and agree that You are electronically signing the document and submitting it to Sonova USA Inc. ("Sonova"). Furthermore, You agree that Your electronic signature is the legal equivalent of Your actual signature on the document, and that Sonova is relying upon the signature as Your agreement to the terms of the document. In addition, You represent that the information that You provide is true and accurate and that Sonova will rely upon the information that You provide. Finally by electronically signing a document, You agree to be legally bound by its' terms and conditions and further represent and warrant that, to the extent applicable, You have the authority to bind the company assigned the above Account Number to the terms and conditions of such documents.

Modification

We reserve the right to make changes to eServices, these terms, and other referenced policies at any time without prior notice.

Privacy

Please review our Privacy Policy to understand our privacy-related practices. You agree to the terms of the Privacy Policy.

Address

To make purchases on eServices, You must have an active account and a shipping address in the United States.

Product Descriptions

We do not warrant that product descriptions or other content of eServices are accurate, complete, reliable, current or free of error. If a product We offer is not as described, Your sole remedy is to return it in unused condition. Neither Sonova, nor our officers or directors, employees, affiliates, nor any other party involved in creating, producing, or operating eServices is liable or responsible for any errors or omissions in content or related to Your use of eServices. Furthermore, We will not be liable or responsible for any claim or damages of any kind, including direct or consequential damages, arising out of the use, interpretation, reliance upon, or other implementation of such information or the eServices. The availability and pricing of products is subject to change at any time without notice.

Other Transaction Terms

Credit terms, shipping, handling, returns, payment, and warranty, among other terms, are all addressed in Your Account Application, the Phonak Price and Reference Guide, and/or another agreement between us. Those terms apply to any eServices transaction.

Export

The U.S. export control laws regulate the export and re-export of technology originating in the United States. This includes the electronic transmission of information and software to foreign countries and to certain foreign nationals. You agree to abide by these laws and their regulations — including but not limited to the Export Administration Act and the Arms Export Control Act — and not to transfer, by electronic transmission or otherwise, any content derived from eServices to either a foreign national or a foreign destination in violation of such laws.

Consent to Electronic Communications

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Sonova eServices Terms & Conditions, continued

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Acceptance

Click here for electronic signature (preferred) or print and sign below.

By clicking here, I agree to the terms herein and authorize Sonova to open an eServices account, allowing online access to business information including but not limited to product ordering and financial information. I represent that I have authority to execute this on behalf of the entity identified above, whether or not fictitious. I certify that all information I have provided is true and accurate, and acknowledge that Sonova will rely on this information. Finally, I agree to the terms and conditions for providing eServices.

Signature:

Print Name:

Date:
